



# Iowa Department of Human Services

Terry E. Branstad  
Governor

Kim Reynolds  
Lt. Governor

Charles M. Palmer  
Director

February 24, 2014

Date Complaint Received:	2/3/14
Complaint Received By:	M. Noddings
Provider Name and Location:	Vickie Glaubis (28710) 3208 Ave. J Council Bluffs, IA 51501

Complaint: It is reported that provider left 2-3 yr. old child unattended in running vehicle when going to pick up another child from school. The provider could see the vehicle from the school. It is also reported the provider does not make older children buckle their seat belts when picking up from school.

Rule Basis: 441 IAC 110.5(1) and 110.5(9)a, c, d

Findings: DHS compliance visited the home on 2/21/14. The provider reported she does not transport the younger children with her when picking up children from school. The younger children remain in the daycare with her husband, who is registered Substitute. The provider reported she always has the children buckle up and asked on the pre-school age children if they had to buckle up when in her car. The young child answered yes. The provider also encouraged DHS compliance to ask parents and reported they would say she is very firm about using correct car seats and buckling up.

Resolution: Provider never leaves children in car alone without adult and children will always be in the correct car seat and will be buckled up when she is transporting.

If you have any questions regarding this matter feel free to contact me at (712) 328 - 5713 or email address [mnoddin@dhs.state.ia.us](mailto:mnoddin@dhs.state.ia.us).

Sincerely,

Michelle L. Noddings  
Social Worker